

# Operation Red Nose Job Opportunities

If there are positions shown that you would like to help with but they call for “experience”, please let us know and we can arrange for shadowing. This way we can ensure ongoing experienced volunteers. We would also like to hear if there is a position that you think would be beneficial to the organizing of ORN.

## ADVERTISING TEAM

### Kick Off Event (Press Event) – to be held in early Nov. at the Delta Gymnastics

**Needed:** 1 coordinator

Sign-Up Genius Posting – October 1st – if not filled

**Time:** October 15 – Nov. 10th – total of approx. 6 hours – Kick Off to be the week of Nov. 4th

**Purpose:** This event is a press event to help promote Operation Red Nose, recruit volunteers and thank our sponsors. We will send out invitations to sponsors, VIP’s and volunteers to come to our Kick Off

**Job Description:**

- To begin planning mid-October
- With Coordinating Team prepare agenda and invite sponsors, VIP’s and volunteers
- Food and refreshments – provide light refreshments including cups, plates, napkins, etc – set up and clear at the end
- Set up information display (refreshing what we used last year)

**Requirements:**

- Enthusiastic and organized

### Mascot Coordinator

**Needed:** 1 coordinator

Sign-Up Genius Posting – October 1st if not filled

**Time:** Nov 1st to Dec. 22nd - total hours 8 – 10 hours

**Purpose:** Rudy our mascot is asked to be at events during the Christmas Season and is needed each night of Operation Red Nose. The coordinators role is to have a volunteer to be Rudy at these events.

**Job Description:**

- Find volunteer to be “Rudy” at requested events
- generate a schedule and confirm with the volunteer prior to events
  - Promotion Events - approximately 4 (Breakfast with Santa, Santa comes to Tsawwassen, Kick off events, etc)
- Arrange for a Rudy for each night of ORN
  - You will be provided with a list of that weekend’s volunteers so you can email them and ask if they would like to be Rudy.
- Responsible for costume (storage and delivery, and dry cleaning at the end of the season)

**Requirements:**

- Enthusiastic and organized
- Available during November and December
- Able to help with volunteer is not found

## Sign Committee

**Needed:** 1 coordinator and 2 assistants  
Sign-Up Genius Posting – October 1st – if not filled

**Time:** Signs to be put up the first weekend of November and to come down January 1st – 4-6 hours to put up and take down the signs and additional hours if signs blow down and need to be put up again

**Purpose:** Advertising helps the community to be aware of Operation Red Nose, its nights and help to promote the sponsors. We put up 3 large road signs in each of the 3 communities of Delta.

### Job Description:

- Contact Delta Municipality Engineering – Arvin for sign decals – all signs need permission to be put up and the decal attached to each sign – application needs to state the dates they will go up and come down
- A team of 2 or 3 people with one person as the head works well – each person takes an area (Tsawwassen, Ladner, North Delta) and is responsible for the putting up and taking down the signs and watch them for the 2 months in case weather elements cause them to come down.
- Review last year's locations and determine location for signs
- If needed purchase materials required for installation of signs and submit bills
- Signs need to be put up first weekend of November and come down January 1st.
- Having access to a pick up truck is helpful

### Requirements:

- Available during November first weekend of November and 1st of January and December
- Have access to pickup truck or vehicle that can transport the signs and supports.

## Posters Committee

**Needed:** 1 coordinator and assistants if necessary  
Sign-Up Genius Posting – October 1st if not filled

**Time:** 5 – 8 hours – volunteer posters to be distributed in October and ORN posters beginning the weekend of Nov 2-3.

**Purpose:** Advertising helps the community to be aware of Operation Red Nose, its nights and helps to promote the sponsors. We have approximately 200 posters that can be posted throughout Delta and Richmond

### Job Description:

- Distribute 50 volunteer posters throughout Delta and Richmond
- Distribute 200 + Operation Red Nose posters throughout the communities of Richmond and Delta to assist in the advertising of ORN
  - Suggestions of places to take them:
  - All recreation centers in Delta and Richmond especially the ice rinks.
  - All health buildings
  - City Hall – Delta and Richmond
  - Public Places
  - Walk in clinics – Medical buildings
  - Hospitals
  - School Staff Rooms
  - Community Police Stations
  - Kwantlen College
  - Gas Stations
  - Retail businesses

### Requirements:

- Have transportation to reach the above locations
- Comfortable asking the businesses if posters can be placed

## SPONSORSHIP TEAM

### Sponsorship Coordinator and team

**Needed:** 1 coordinator and 2 or 3 assistants  
Role begins July 1st

**Parent Participation:** the roles of the Sponsorship Coordinator would fulfill all parent participation requirements

**Time:** July to January – most time is needed from August to October – 20 plus hours

**Purpose:** goal is to achieve approximately \$30,000 in sponsorship

**Job Description:**

- July – develop Sponsorship package
- Beginning in July send letter to past sponsors
- Brain storm for new sponsors and approach with information
- August (1 month from initial letter) follow up with email to those we have not heard from
- By September 15th have all sponsors of \$1,000 plus confirmed
- Pub Sponsors – September onward approach all pubs, restaurants and hotels for sponsorship
- Christmas Party Sponsors – send letter to past sponsors that have used ORN and to potential new sponsors
- September – follow up with phone calls to sponsors we still have not heard from
- Servicing our Sponsors
  - Thank you letters to all sponsors as we receive their acceptance
  - Sponsor packages delivered to them with a personal thank you
  - Invitation to sponsors to participate as a volunteer
  - Invitation to sponsors to book us for their Christmas Party
  - Thank you after ORN showing the success of ORN

**Requirements:**

- Well organized
- Project management experience
- Comfortable meeting and talking to businesses in our community
- Excellent Microsoft Office Skills (publisher, excel and word)

### Sponsor packages and thank you

**Needed:** 3 or 4 volunteers to package and deliver the packages  
Sign-Up Genius Posting – October 1st – if not filled

**Time:** 1st week of November – approximately 4 hours here at the gym – 3 or 4 to deliver packages

**Purpose:** to thank, service and show our appreciation to our sponsors

**Job Description:**

- Put sponsorship material in sponsor bags
  - Posters, call cards, promotional material etc.
  - Add thank you items ie. Pens, mugs etc
  - Add that year's pin on a card
  - If new 4 year sponsor or in 2nd round of 10 years – add appropriate for each sponsor
- Personally delivery sponsor promotional material to as many sponsors as possible and mail those we cannot deliver.

**Requirements:**

- be available day time the first week of November
- be able to deliver the packages within the week following

## VOLUNTEER TEAM

### Volunteer Coordinator

**Needed:** 1 coordinator  
Role begins August 1st

**Time:** Begin in August with 2 hours a week and hours will increase to approx. 5 hours per week as we approach the nights of ORN

**Purpose:** To see that we have the appropriate number of volunteers each night seeing that all volunteers have their Police checks returned.

**Job Description:**

- Our Member and Staff services coordinator, records all the volunteers and the days they wish to volunteer so the coordinator job will be to work with our Member Service Coordinator to develop a system that works for each of you.
- Club volunteer will sign up on "sign up genius"
- This job can begin immediately and may take a couple hours per week – others can assist.
- This job can be done easiest from the Delta Gymnastics office – you would be welcome to be in the office when your son or daughter is training
- Competitive and Super Star Parents
  - Follow up with email and a phone call to see that each competitive and Superstar family has returned their required forms
- Community Volunteers
  - Follow up with email or phone to confirm they will be volunteering
  - Follow up that volunteer and police check forms are complete and returned.

### Volunteer Gifts

**Needed:** 1 coordinator  
Sign-Up Genius Posting – October 1st if not filled

**Time:** 6 – 8 hours to begin in November and wrap gifts for each night of ORN and the appreciation dinner

**Purpose:** to have gifts to thank the volunteers – each night of Operation Red Nose and for the Volunteer Appreciation Dinner.

**Job Description:**

- Work with Coordinating Committee to solicit gifts for volunteers as a thank you for their help
  - Ask for gifts from community business, gym families etc – approximately 100 – 150 needed (many can be groups of the same thing)
  - Ask the office for the donation list of that year which will show who we have received from so not to duplicate
- Goal is to find a 9-10 nice gifts for each night (9 nights) of ORN and many (60ish) for volunteer appreciation night – work together for the amount of gifts needed and decide which one to go out each night and volunteer appreciation.
- Gifts to be wrapped – Clear Wrap or Christmas paper
- see that the gifts are at headquarters before each night of ORN
- Volunteer Appreciation Night needs to have approximately 60 plus gifts, ideally one for each person who attends. There is 75 – 100 who attend that evening.
- From recommendations it is felt that it is better to have fewer gifts (and better which may mean combining) than to have gifts for everyone
- See that they are at the Volunteer Appreciation Dinner
- Follow up with thank you letters to donors

**Requirements:**

- Available during this time period
- Comfortable with all aspects of this job.

## Food for the volunteers

**Needed:** 1 coordinator  
Sign-Up Genius Posting – October 1st if not filled

**Time:** approximately 3 hours for each night of ORN

**Purpose:** to have a nice assortment of snack food for our volunteers

**Job Description:**

- Coordination of food, drink for volunteers during operational evenings from the sponsor grocery store
- Arranges food for our volunteers for each night of ORN
  - o shop, pick up the food and deliver to the headquarter
  - o Arrange and present the food on tables for the volunteers
  - o Have food ready by 7:00 pm each night of ORN
  - o Have coffee ready to be brewed

**Requirements:**

- Available during this time period
- Have the transportation to deliver the food

## New Year's Eve Dinner

**Needed:** 1 coordinator  
Sign-Up Genius Posting – October 1st if not filled

**Time:** approximately 6 hours

**Purpose:** to make New Year's Eve special for our volunteers

**Job Description:**

- New Year's Eve dinner – we like to make New Year's special for our volunteers and traditionally have hosted a dinner for them.
  - o Organize the dinner - menu
  - o Using our Sponsor Grocery Store
  - o And / or volunteers to make various dishes
  - o Decorate the Ledingham room
  - o Rent dishes
  - o Purchase New Year's eve noise makers and hats
  - o rent dishes etc.
  - o Organize the clean up – either doing it yourself or finding other volunteers

**Requirements:**

- Available during this time period
- Enjoy this type of event planning

## Volunteer Appreciate Dinner

**Needed:** 1 coordinator and 1 helper to help and possibly take over for the following year.  
Sign-Up Genius Posting – October 1st if not filled

**Time:** approximately 8 – 10 hours

**Purpose:** to thank our volunteers for their assistance

### Job Description:

- Secure a location and date for the dinner (Coast Tsawwassen Inn)
- Decide on Menu
- Work with catering manager to arrange for warming/cooking of the food
- Secure food for dinner with host Grocery Store – pick up and deliver
- Buy other food as needed
- Arrange for center piece
- Invitations to the dinner and RSVP's – confirm numbers with the hotel
- Create an agenda in conjunction with the ORN team
  - Introductions and Acknowledgments
  - Open Mike
  - Prizes

### Requirements:

- Available during this time period
- Enjoy this type of event planning

## Media Book

**Needed:** 1 coordinator  
Sign-Up Genius Posting – October 1st if not filled

**Time:** approximately 8 hours

**Purpose:** ORN National office requires us to submit all articles and advertisements that have been published in local media regarding Operation Red Nose.

### Job Description:

- Collect ads, press releases and other material from the local newspapers: Delta Optimist, Richmond Review, and Richmond News.
- Please follow the guidelines described below. Your press review must be sent to the National Office no later than due date – usually February 20th of current year
  - Put one article per page – legal size sheet (8.5" by 14");
  - Print at the top right hand side of each page :
  - the name of the media (in CAPITAL letters)
  - the date the article or ad was published (in lower case letters); if you don't know the date, simply indicate 'unknown date'
  - the page number (in lower case letters); indicate 'unknown page' if you don't know the page number.
  - Neatly cut the article keeping only the title, the text or the ad dealing with Operation Red Nose;
  - Glue each original clipping on the center portion of a 8.5" by 14" page of white paper (legal size)
  - Do not punch any holes, nor staple the pages;
  - Leave a margin of at least one centimeter (1/2 inch) on the left and right hand sides.

### Requirements:

- Organized and enjoys this type of project

## HEADQUARTERS

### Headquarters Coordinator

**Needed:** 1 Coordinator to over see  
Sign-Up Genius Posting – October 1st if not filled

**Time:** begin early November – approximately 15 hours

**Purpose:** to coordinator all of the areas needed for a smooth and efficient night of ORN and to oversee the coordination of all the volunteer positions under the heading of “Headquarters”

**Job Description:**

- Attend the transfer meeting held with the other regions of ORN – usually held in early fall.
- Prior to Campaign - collect necessary equipment
  - Office Computers to use
  - Office phones are ready and we have enough lines
  - All necessary forms are ready
  - binders (prepared with forms needed, maps, phone numbers, transportation forms and instructions)
  - tent cards, calling cards and rear view mirror cards
  - coordinate with food volunteer to know that yummy food will be available
  - Coordinate volunteers for ‘head dispatcher’ for each night of ORN— see that there is a leader for each night – ensure that we have an experience person leading the dispatch team
  - Have a meeting in October to set up schedule with the “head dispatchers” to ensure that all ORN nights are covered and that everyone understands the procedure a it is important that all evenings are run the same
  - Coordinate the other dispatch positions needed for each evening (assistant and transfer dispatcher)
- Set up a system for the dispatching
  - Plastics file slots
  - Maps
  - Know where our sponsors Christmas Parties are being held
  - Dispatch forms to recording calls
- See that all dispatch information required is available, printed and set up for the evening including the plastic file slots and easel.
- We are required to answer and reply to all calls from 9:00 pm to 3:00 am
  - But have phones turned on by 7:30 and someone able to answer – in case we do have volunteers phoning to tell they will be late or ?
- Note we do not take pick up reservations
- Night Head Dispatcher
  - Organize the teams leaders for each night of ORN
  - Head dispatcher, assistant dispatcher and transfer dispatcher
  - be willing to volunteer for 2 or more nights of ORN which give us consistency.
- Driving Nights – have necessary equipment ready.
  - have mascot at headquarters with instructions on how to dress as the mascot
  - cell phones – charged
  - binders – prepared with enough forms for each team
  - vests
  - calling cards, tent cards and rear view mirror tags for each team
  - list of pubs each team will visit
  - Pins to give to each volunteer
  - Draw tickets for prizes
  - have a Mascot team (this is coordinated by the Mascot coordinator) assigned that will go to the designated Christmas parties and sponsor pubs.
- End of each evening: - will be the job of the Head Dispatcher that evening –
  - See that the information below is well understood by the Head Dispatcher
  - All teams are in and have given you the appropriate information
  - All monies balance with donations received – this is very important that it is all balanced
  - records include reconciliation of each team to the amount of money collected

- each team must have team number on each form and their donations must balance with what is recorded
- Binders, Vests, Phones all returned to appropriate bins
- Ensure facility is left tidy after each night of operation
- Ensure stats are emailed to Carlene and to ORN head office (Quebec)
- Money is left in a secure location as per arranged.

## 'Opening' Coordinator

**Needed:** 1 coordinator to lead and to give the "opening talk" each evening of ORN Sign-Up Genius Posting – October 1st if not filled

**Time:** 2 hours of prep and approximately 2 hours each night of ORN

**Purpose:** to orientate the volunteers with ORN – its history, goals, how it works, your role, guidelines, rules etc. this begins at 8:00 pm of each night of ORN

### Job Description:

- meeting for new volunteers and new information to those returning
  - could be a video
  - new volunteers could be asked to come earlier than those "seasoned"
  - make sure all volunteers are made to feel welcome and appreciated
  - give all relevant information – script is provided
- If not available on an evening see that a well-seasoned volunteer from headquarters can fulfill this role.
- Have a script that covers all the information needed for the volunteers – to make sure that the correct and accurate information is given each night
- we could have a video or power point with current or new information that they need to know.
- it is a lot of information to give to the volunteers so any idea to make this easier would be appreciated

### Requirements:

- comfortable talking in front of a group
- has good knowledge of Operation Red Nose

## Night Head or Lead Dispatcher

**Needed:** experienced 'heads' that can be the head dispatcher for the evening – new 'heads' are welcome and asked to 'shadow' the first night before heading an evening – preferable this person would have previously helped at dispatch  
Sign-Up Genius Posting – October 1st if not filled

**Time:** need to volunteer for 2 or more nights of ORN – arrive early and will be the last to leave

**Purpose:** to ensure a smooth and efficient night by coordinating all the teams and calls

### Job Description:

- Follow the procedure set up by the Headquarters Coordinator including "end of each evening" procedure.
- You are the Leader for the night and expected to coordinate the teams and all the operations for the evening.
- Have a pre-meeting with dispatch team to inform them of the procedure for the evening. It is important that all evenings are run the same - see all roles are following correct procedure
- To give instruction and leadership to the other dispatchers
- If not already designated assign the Assist Dispatcher and their role
- Explain to the Call Takers their role and procedure and any specific information you wish them to have
- Set up a system for the dispatching that you feel comfortable leading
  - Plastics file slots
  - Maps
  - Know where our sponsors Christmas Parties are being held
  - Dispatch forms to recording calls
- See that all dispatch information required is available, printed and set up for the evening including the plastic file slots and easel.



- We are required to answer and reply to all calls from 9:00 pm to 3:00 am
- But have phones turned on by 7:30 and someone able to answer – in case we do have volunteers phoning to tell they will be late or whatever reason
- Note we do not take pick up reservations
- Follow “end of each evening” procedure:
  - When each team comes in at the end of the evening the procedure can be – ask them to:
    - ◆ Take out all their record form and separate copies (if pink form was not given out as a receipt – throw away) – please have them take them out not rip them out as they are put them back into a binder
    - ◆ Make sure their team number is on each form
    - ◆ Count their money and have it balance with the amount recorded on their forms
    - ◆ Give us their mileage
    - ◆ Ask them to check to see if their name was drawn for a gift
    - ◆ Return Vest, Binders and Phone to appropriate bins
  - See that:
    - ◆ All teams are in and have given you the appropriate information
  - All monies balance with donations received – this is very important that it is all balanced
    - ◆ records include reconciliation of each team to the amount of money collected – see reconciliation form that has been left
    - ◆ each team must have team number on each form and their donations *must* balance with what is recorded
  - Binders, Vests, Phones all returned to appropriate bins
  - Ensure facility is left tidy after each night of operation – we do have a volunteer that come in the following morning to clean
  - Ensure stats are emailed to Carlene and to ORN head office (Quebec)
  - Money is left in a secure place as pre arranged

**Requirements:**

- Organized and able to take a leadership role

## Assistant Lead Dispatcher

**Needed:** 1 Leader per night of ORN  
Sign-Up Genius Posting – October 1st if not filled

**Time:** to help with minimum 2 nights of ORN, attend pre-meeting of all Dispatch leader – experience helping with dispatch is required

**Purpose:** to ensure a smooth and efficient night by coordinating all the teams and calls

**Job Description:**

- Assistant Lead Dispatch who will assist the ‘lead dispatcher’ with their duties as outlined above

**Requirements:**

- Organized and able to take a leadership role

## Transfer Dispatcher

**Needed:** 1 Leader per night of ORN  
Sign-Up Genius Posting – October 1st if not filled

**Time:** to help with minimum 2 nights of ORN, attend pre meeting of all Dispatch leader – experience helping with dispatch is required

**Purpose:** to ensure a smooth and efficient night by coordinating all the teams and calls

**Job Description:**

- Attend the transfer meeting held with the other regions of ORN – usually held in early fall.
- Look after all the transfers
  - See that you have the ‘transfer’ phone numbers of all the regions of the Lower Mainland

- Phone our adjacent regions at the beginning of the evening to confirm location of transfer and any particular instructions for the evening. In the past transfers to Langley/Surrey has been 64th and 120th and to Burnaby, New West, Coquitlam it has been Starlight Casino or Walmart

**Requirements:**

- Organized and able to take a leadership role

## Dispatchers – answering the phones

**Needed:** 3 – 4 per evening (first weekend 2 – 3 is plenty)

Sign-Up Genius Posting – October 1st if not filled

**Time:** 8 hours - 8:30 pm to 3:30 am (phone calls are from 9:00 – 3:00)

**Purpose:** to answer all the incoming calls, take the relevant information and pass on to the Lead Dispatcher.

**Job Description:**

- Dispatchers (those answering phones and dispatching) are asked to arrive at 8:30 to familiarize yourself with the procedure and receive special instructions.
- Information will be emailed to you for you to familiarize yourself with the guidelines prior to your arrival
- A meeting at 8:30 – 9:00 will be held to give you information for the evening
- We are required to answer the phone until 3:00 am but we do take calls after that time and will pick them up if we have a team in the area (often we have teams heading back to Ladner and they are happy to come back with a full car.
- Answering phones: when a client phones in we take down information by following a form that you will have in front of you and then pass the form onto the dispatcher
- Be aware of the Sponsor Christmas Parties that evening so we can give them some preference.
- We ask that those helping with dispatch also help to clean up before leaving.

**Requirements:**

- Patient
- Able to understand the phoner and quickly record the information needed
- Having a sense of humor helps

## Clean Up

**Needed:** 1 person  
Sign-Up Genius Posting – October 1st if not filled

**Time:** each Saturday and Sunday morning after ORN

**Purpose:** to put all material away and the clean the area for the normal functioning of Delta Gym

**Job Description:**

- To come into headquarters each Sunday to clean up from the weekend
- See that all ORN stuff is in the appropriate bins and returned to the First Aid room
- To make sure the kitchen is clean and tidy
- To make sure the Ledingham room has been tidied and cleaned

## Greeter Coordinator

**Needed:** 1 coordinator and 1 or 2 assistants  
Sign-Up Genius Posting – October 1st if not filled

**Time:** 7:30 – 9:30 the nights of ORN, Volunteer Information Night and Volunteer Appreciation Dinner

**Purpose:** To greet and welcome our Operation Red Nose volunteers each night of ORN

**Job Description:**

- Coordinator each night of ORN so that there are 2 greeters each night (except first weekend) to greet and welcome our volunteers
- from 7:30 pm to approximately 9:30 the nights of ORN
- We like each greeter to do multiply nights so that you can get to know the volunteers as it is nice to be able to greet them by name
- Check them in, see that they have their vest, name tag, thank you pin, and name is in for the nightly draw
- Confirm teams and the duties – give everyone one their team number as they come in
- See that you have a cell number for each team
- Take the mileage of each driver
- If members of a team do not show up then reorganizing of the teams may be needed.
- Volunteer Information Night
  - Hosting an information night the Thursday prior at the Coast Tsawwassen Inn
  - Providing volunteers with information they need to know to volunteer
  - Show the video
  - Provide information – background of ORN, procedure of the driving night, answer questions

**Requirements:**

- Patient and friendly
- Able to be calm under pressure
- Having a sense of humor helps

## Cell Phone Coordinator

**Needed:** 1 coordinator  
Sign-Up Genius Posting – October 1st if not filled

**Time:** approximate 8 – 10 hours

**Purpose:** to see that each team has a cell phone that is charged and ready for the evening.

**Job Description:**

- To coordinate the phones supplied by Open Connection in Ladner
- To arrange for the ESN numbers from Open Connection – needed by Nov. 1st
- Arrange with phone supplier to pick up the phones
- Make sure all phones work
- Make a list of all phone numbers for the binders and for headquarters
- Assign a team number to each phone 1 – 15; and 5 phones for headquarters
- Program each phone with the 2 dispatch numbers and all the team numbers
- Charge all the phones
- Have the phones to headquarters by 6:30 each night of ORN
- Return phone to Open Connection at the conclusion of ORN

**Requirements:**

- Understand the technical side of the phone we will be using
- Able to have the phones charged for each evening.



Operation  
Red Nose™

2016

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## COORDINATING TEAM

**Needed:** 1 coordinator and 1 assistants  
Role begins July 1st

**Parent Participation:** this role would fulfill all parent participation requirements

**Time:** July to January – 2 – 3 combined hours per week  
Would be required to work from DGS's office on a regular time each week

**Purpose:** to ensure the smooth running of Operation Red Nose and to reach the financial goal

### Job Description:

- To assist with coordinating all the following teams and coordinators, staying on top of their duties and seeing that jobs are done as per required.
- To communicate with Operation Red Nose Quebec and complete applications etc on time
- July – August – emphasis is Sponsorship team and club volunteers
- September – emphasis is – to continue to work with Sponsorship Team and promoting for community volunteers
- October – promote Christmas Parties – finalize sponsors – big push on volunteer drivers – Kick off Event prepared
- November – Sponsor bags prepared and distributed- volunteers – volunteer info night – printing of all information needed the Head Quarters Team – Christmas party schedule – Rudy's engagements
- December – it has begun – preparations for each night – New Years Eve (dinner and the need for volunteers)

### Requirements:

- Well organized
- Project management experience
- Clear communication skills
- Excellent Microsoft Office Skills (publisher, excel and word) Sponsorship team

For more information  
604-943-0460  
[operationrednosedelta.bc.ca](http://operationrednosedelta.bc.ca)

